

- EDUCATION:** **Adelphi University** Garden City, NY
Bachelor of Science, *Computer Science* December 2008
- PROFESSIONAL EXPERIENCE:** **Arrow Electronics**, Melville, NY
Data Security Analyst, June 2008 – December 2008
- Created and maintained user accounts and implemented file-level and share-level security while managing user permissions resulting in a more secure environment
 - Supported, created and maintained email accounts and mailing lists
 - Ensured security measures followed by regulating access to computer data files which prevented unauthorized modification, destruction, or disclosure of information
 - Provided second level technical assistance to computer system users
 - Identified and developed new security procedures or processes furthering information assurance
- Adelphi University Office of Residential Life and Housing**, Garden City, NY
Resident Assistant, August 2006 – December 2008
- Presented educational programs containing relevant information on student-concerned topics
 - Oversaw well-being of a diversely populated group of approximately 175 residents
 - Enforced rules and regulations according to University Code of Conduct
 - Advised and counseled resident students on a daily basis
 - Recruited, interviewed, and trained new resident assistants in cooperation with hall director
- Adelphi University Office of Information Technology & Resources**, Garden City, NY
Residential Computing Assistant, September 2005 – December 2007
- Led all student employees in resolving issues
 - Answered phone calls and worked at the campus Help Desk
 - Attended to all campus computing issues via phone, on-site visits or remote control
 - Kept all resident students online by addressing WAN and LAN issues
 - Presented campus wide workshops to answer questions about university systems
- West Hempstead Union Free School District**, West Hempstead, NY
Computer Technician, October 2003 – August 2005
- Installed new workstations in all classrooms and computer labs
 - Salvaged parts from old computers and printers
 - Addressed all hardware and software issues for entire school district
 - Imaged all workstations regularly with Symantec Ghost
- SKILLS / COMPETENCIES:** **Operating Systems**
Windows Vista/XP/2000/2003, Ubuntu, Solaris, RedHat, Mac OS X
- Security**
tcpdump, nmap, Metasploit, Wireshark, Firewalk
- Programming Languages**
Java, C, C++, JavaScript, Perl, VBScript, Scheme, Shell Scripting
- Other Software**
Microsoft Active Directory, Terminal Server, Sun LDAP, Microsoft Office Suite, VMWare Workstation, VMWare Server, Novell Groupwise, PeopleSoft, Citrix, Symantec Ghost, Driveshield, WinVNC
- Database**
MySQL, Microsoft SQL, Oracle
- Network Protocols**
TCP/IP, FTP, SSH, TFTP, SMTP, POP, IMAP, DNS
- Soft Skills**
Excellent written and verbal communication skills, presentation skills, conflict management, customer service, time management, and instructional skills
- CURRENT GOALS:** Working towards earning Associate of (ISC)² for CISSP certification (Targeted for May 2009)
- CERTIFICATIONS:** FEMA: *National Incident Management System, 2007*
Introduction to the Command System, 2007
Single Resources and Initial Action Incidents, 2007